



BC SKI RESORTS

- Introduction to Ski Resort Jobs
- Job Opportunities at Ski Resorts
- Education / Training
- BC Resort Employment Information
- Website Resources
- Employer Listings



A compilation organized
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Introduction to Ski Resort Jobs

Next to hockey and curling, skiing is one of Canada's favourite winter sports. Currently there are over 20 resorts in BC and the Rockies alone! Each year local and international visitors head to the hills in search of well-groomed runs, snowboard parks, first-class hotels and highly rated restaurants.

If you love the lifestyle of the ski resort, you may want to consider the exciting possibility of working in the ski industry this season.

Job Opportunities at Ski Resorts

The opportunities are numerous and do not always require experience. Although many of these positions are seasonal, the perks can include a complimentary season's pass, skiing privileges, and discounts on rentals, food, accommodations and ski accessories.

Job fairs usually occur in September or October and include interviews for positions in the following divisions:

- Marketing and Sales
- Snowmaking
- Lift Maintenance
- Sports Shops
- Central Reservations
- Ski School
- Housekeeping
- Food & Beverage
- Ticketing
- Mountain Operations
- Outside Operations
- Retail
- Guest Services
- Accommodations



Education / Training

You may need some of the following training and/or certificates to work at a ski resort.

- Food & Beverage Servers: Super Host, FoodSafe, Serving It Right
- Events Coordinator: Marketing or Events & Convention Management Diploma
- Shuttle Driver: Class 2 Licence, clean Driver's Abstract, Grade 12
- Grooming Operator: Heavy equipment operation training or a minimum of 2 years work experience and may require Class 5 Licence
- Custodian / Night Watch: WHMIS & must be bondable
- Ski Patroller (may vary): Level 1 Avalanche Ticket, Occupational First Aid Level 3 or Outdoor Emergency Care, CPR Certificate, Paramedic Level 1

For more information on institutions that have these courses available, please refer to the **Tourism Industry Binder** or **Heavy Equipment Operator Binder** in the resource library.



Sun Peaks Resort

Sun Peaks Resort Corporation starts hiring for the winter season in September and October! They usually hire for all departments including:

- Outside Operations
- Sports School
- Food & Beverage
- Guest Services
- Patrol
- Sports Centre
- Retail
- Rentals

The following guidelines will help prepare you for a successful job fair.

- Visit their website at www.sunpeaksresort.com
- Determine which of the divisions you would like to apply to
- If you are applying to more than one division, you will need to customize your resume for each one
- Remember to highlight the skills and qualifications that are relevant to the division you are targeting
- Many of the employers at Sun Peaks use this Job Fair as an opportunity to advertise positions at their establishments (hotel, retail, restaurant)
- Bring a handful of general resumes to apply for any additional positions
- It is recommended that you dress business casual to match the relaxed lifestyle of Sun Peaks
- “On the Spot” interviews: Be ready to meet with the appropriate managers as you will be interviewed for the positions you are applying for



Sun Peaks Resort – Employee Benefits & Housing

Benefits:

There are benefit packages for full-time, year-round employees at Sun Peaks Resort Corporation (after 3 months of employment) and may include:

- Medical, Dental and Extended Health Benefits
- Group RRSP and company matched RRSP program
- Canada Savings Bonds
- Season, Nordic, Golf and Bike Park Passes
- Food Service – discounts and special meal prices
- Retail & Rentals – discounts on equipment and retail products
- Winter Staff Shuttle – transport by shuttle from Kamloops to Sun Peaks
- Skating – passes and discounts
- Staff Recognition Dinners – throughout the year
- Sports Centre – Discount on use of pool, hot tub, tennis court, etc.
- Sports School – discounts on private ski or snowboard lessons
- Promotions – career advancement opportunities
- Reciprocal Ski/Snowboard Program – discounts with other mountains

Housing:

Staff housing is available at the Little Shuswap and Whispering Pines Lodge for Sun Peaks Resort Corporation staff. These are shared apartment/dormitory buildings which rent for \$425 or \$325 per month per person including utilities (not cable or telephone) and is paid through payroll deductions. Additional housing is available for Sun Peaks Resort Corporation staff at Whitecroft Manor Staff Housing and Sun Peaks International Hostel.

For more information on Sun Peaks restaurants, hotels, motels, retail outlets and other services visit the Sun Peaks Resort website at: www.sunpeaksresort.com.



Big White Ski Resort

It is recommended that if you want to work at Big White, you should have your resume sent to them in August or no later than early September. They will schedule interview appointments at the job fair they have throughout September and October. However, they also accept drop-ins for interviews as well.

How to Apply

- Follow the links at www.bigwhite.com to get to the current job postings. Read through the description and choose the ones that look like a good match to your skills and personality.
- When you have selected the jobs that interest you, go to the online application form. Please note that when job descriptions ask for specific experience or qualifications, you must have those requirements to be considered for that specific job.
- Big White will contact all applicants who are selected to schedule an in-person job interview at the annual job fair. If you apply early in the summer months, you should be prepared for a little wait until all applications are reviewed.
- All successful applicants will be asked to sign a Criminal Record Check consent form.
- Big White prides itself on a positive image for the resort. They ask that all applicants be professional, clean and crisp in appearance, so come prepared in that manner. On their website they remind applicants that a welcoming smile and the commitment to quality guest service are the cornerstones of every job at Big White.



Picture Source: www.bigwhiteaccommodations.com and www.mountainrealty.com

Big White Ski Resort – Accommodation, Cost of Living, Wages

Big White's season can start mid October or as late as early December depending on the weather conditions. Some time can pass between your successful job interview and your employment start date so you must plan accordingly.

Big White offers limited staff accommodation with each department having a limited number of beds for staff use. During the hiring process, managers will be able to let potential employees know whether they still have beds available. It is strongly recommended that you apply early in the season and pre-book accommodation.

The average entry-level job at Big White has a starting wage of \$8.50 - \$10.00 per hour and most staff work from 32 to 40 hours per week. The average employee pays from \$450 to \$550 per month for shared accommodations. This ranges from several friends renting housing to two or four people renting a one-bedroom condo. For full-time employees who work a full season at Big White Ski Resort, the skiing and riding is free. You'll receive a dual mountain season pass for Big White Ski Resort and Silver Star Mountain Resort. The staff pass also includes discounts on food, retail, and lessons.



Silver Star Ski Resort

When applying for jobs at Silver Star, here are a few steps to follow.

- You can apply online and secure an interview at the job fair or you can show up at the job fair with resumes and wait for an interview
- Visit the website at www.skisilverstar.com to see what jobs are available
- Go to Job Postings, listed in the left sidebar
- Determine which jobs you are interested in
- Complete the online application or customize your resume for each job you are applying for



Picture Source: www.skisilverstar.com

Silver Star Ski Resort – Job Descriptions / Starting Wage Rate¹

Bartender

\$8.50/hr

The bartender is responsible for making drinks, serving customers, checking inventory, and ordering liquor.

Bellman

\$8.50/hr

The bellman is responsible for assisting guests with requests and luggage, and performing other duties as required.

Busser

\$8.50/hr

The busser is responsible for clearing, cleaning and setting tables, and serving customers.

Central Reservations Agent & Night Auditor

\$10.00/hr

The central reservations agent and night auditor is responsible for making guest reservations for accommodations and events, assisting guests with questions and requests, and running audit reports.

Child Minder

\$9.00/hr

The child minder is responsible for child care duties within the Ski School.

Cook

\$11.00/hr

The cook is responsible for preparing and cooking dishes for guests, updating menu items, checking inventory, and ordering supplies.

Dishwasher

\$8.50/hr

The dishwasher is responsible for cleaning dishes and the kitchen area.

Guest Services Clerk

\$9.00/hr

The guest services clerk is responsible for handling customer inquiries and complaints.

Groomer

\$14.10/hr

The groomer is responsible for operating snow cats and related equipment, and maintaining ski runs in prime condition.

¹ Information taken from Silver Star Resort website: www.skisilverstar.com in August 2009. Please be advised that there might be slight amendments in the 2010/2011 season.

Hotel Front Desk & Night Auditor

\$10.00/hr

The hotel front desk and night auditor is responsible for checking guests in and out of accommodations, assisting guests with questions and requests, and running audit reports.

Housekeeper

\$9.00/hr

The housekeeper is responsible for cleaning rooms and common areas within resort accommodations.

Janitor

\$10.00/hr

The janitor is responsible for cleaning areas of the resort that guests and staff use, including washrooms and lunchrooms.

Lift Operator

\$9.00/hr

The lift operator is responsible for guest relations, setting up the lift, loading and unloading guests, maintaining ramps, approaches and surrounding areas, and shutting down the lift at the end of each day.

Parking Attendant

\$8.50/hr

The parking attendant is responsible for guest relations, and guiding guests to parking spots.

Repair Technician

\$10.00/hr

The repair technician is responsible for tuning, maintaining, and repairing skis, and snowboards, including bindings and gear.

Retail/Rental

\$8.50/hr

Retail and rental clerks are responsible for assisting guests with purchase and rental decisions and transactions.

Server

\$8.50/hr

The server is responsible for attending to customer requests, advising guests with menu choices, pairing food with wine, and other duties as required.

Short Order Cook

\$9.00/hr

The short order cook is responsible for preparing and cooking quick dishes for guests, updating menu items, checking inventory and ordering supplies.

Shuttle Bus Driver

\$11.00/hr

The shuttle bus driver is responsible for driving guests and staff to and from the resort.

Ski Patroller

\$11.00/hr

The ski patroller is responsible for guest safety, risk management, and rescue operations, opening and closing runs, maintenance of ski area trails, signs, and fencing.

Snow Removal

\$12.00/hr

The snow removal operator is responsible for clearing snow from parking lots, thoroughfares, and other areas.

Supervisor

\$10.00/hr

The supervisor is responsible for coaching and guiding workers under his/her supervision.

Ticket Seller

\$8.50/hr

The ticket seller and cashier is responsible for selling lift tickets and lift packages, including lessons and rentals, season pass production, photos and sales, cash handling and balancing, and resort information.

Terrain Park

\$8.50/hr

The terrain park attendant is responsible for Attendant guest relations, terrain preparation and monitoring within the terrain park.

Silver Star Ski Resort – Employee Benefits

Full-time seasonal employees are eligible to receive the following:

- Season Passes – Silver Star & Big White Ski Resorts
- Town Hall Eatery – Discounted meals
- Retail Discounts
- Group Lesson Discounts
- Rentals & Repair Discounts
- Staff Events – Dinners, movie nights, casino nights and much more!
- Employee of the Month – rewards of recognition given each month

Silver Star Ski Resort – Accommodation & Housing

Silver Star Ski Resort features a staff residential building for employees:

Silver Star Staff Residence

146 Silver Lodge Lane
PO Box 3005 Silver Star Mountain Resort
Vernon, BC V1B 3M1

The Silver Star staff residence is designed to house staff for employment accommodation at Silver Star Resort. The price varies between \$400 - \$500 per person per month depending on the size of the unit.

www.myresortrentals.ca is a website for private rentals designed to help staff find mountain or local Vernon area accommodation while working at Silver Star. You can visit this website for all private on and off mountain accommodation.



Whistler Blackcomb Ski Resorts

Whistler Blackcomb will be hosting their annual Recruiting Fair at the Blackcomb Daylodge on Friday November 5th and Saturday November 6th 2010.

Recruiters will be looking to fill part-time, volunteer, and limited remaining full-time positions for the 2010/2011 winter season in all departments.

In order to be considered for any role you must apply online and secure a pre-booked interview. (You must be present in Whistler for the interview process)

Applicants will be screened and invited based on experience. In order to give yourself the best opportunity to secure a position they suggest you apply as soon as possible. Applicants are only entitled to have one active application, any duplicate applications will be denied.

As a green initiative Whistler Blackcomb's application process is completely paperless. No resume in any fashion except their online system is accepted and all correspondence leading up to and upon completion of the interview will happen via email.

The link for the online application can be found on their website www.whistlerblackcomb.com/employment.

If you are offered a position with Whistler Blackcomb, you will be required to provide them with the following:

- 2 pieces of Photo Identification
- Work Authorization / Work Visa (if applicable)
- Criminal Record Check
- Canadian Bank Information for Direct Deposit
- Social Insurance Number (SIN) or proof of application
- Resume with references

Whistler Blackcomb Ski Resorts – Year-Round Positions Available

Retail/Rental

- Retail Buyer
- Merchandise Display/ Designer
- Senior Warehouse Worker
- Shop Supervisor/Assistant Manager

Food & Beverage

- Chef
- Restaurant Supervisor/Assistant Manager

Finance

- Accountant I
- Senior Accountant
- Security Coordinator

Operations

- Lift Operations Supervisor
- Environmental Coordinator
- Occupational Health and Safety Supervisor

Guest Services

- Guest Relations Senior Host
- Season's Pass/Edge Card Administrator
- Guest Services Supervisor

Sales & Marketing

- Marketing Project Coordinator
- Sales Event Coordinator
- Public Relations Coordinator
- Web Developer

Ski & Snowboard School

- Ski and Snowboard School Administrator
- Product Development Manager

Maintenance

- Millwright
- Plumber
- Electrical Supervisor
- Mechanic
- Maintenance Helper

Information Technology

- Business Analyst
- Support Technician
- Application Developer

Employee Experience (Human Resources)

- Recruiting Coordinator
- HOUSE Supervisor
- Employee Services Supervisor
- Employee Experience Manager

Whistler Blackcomb Ski Resorts – Seasonal Positions Available

Retail/Rental Retail

- Sales Clerk
- Rental Technician
- Bootfitter
- Bike Technician
- Warehouse Worker
- Cashier

Food & Beverage

- Barista
- Dishwasher
- Hut/Bistro Worker
- Cashier
- Cleaner
- Cook

Finance

- Revenue Representative
- Vault Clerk

Operations

- Lift Host
- Mountain Safety Host
- Tube Park Attendant
- Parking Host

Guest Services

- Ski School Sales Host
- Ticket Validator
- Ticket Seller
- Guest Relations Host

Sales & Marketing

- Advanced Sales Host

Ski and Snowboard School

- Adult Ski/Snowboard Instructor
- Whistler Kids Ski/Snowboard Instructor
- Childcare Worker
- Kitchen Helper

Whistler Blackcomb Ski Resorts – Volunteer Positions Available

Whistler Blackcomb has a number of seasonal volunteer opportunities as well during the season. With a commitment of 23 days during the winter season, you will receive a Dual Mountain Season Pass. The opportunities include:

- Mountain Host
- Mountain Safety Host
- Food and Beverage Lodge Host
- Whistler Adaptive Ski Program
- Ski Patrol
- Avalanche Awareness Guide
- Event/Race Host

Whistler Blackcomb Ski Resorts – Staff Accommodation & Housing

To be eligible for Whistler/Blackcomb staff housing during winter months you need to be offered a full-time position with the company.
For all housing enquiries you can contact the House Front Desk Team.

House Office

Phone: (604) 938-7500

Fax: (604) 938-7555

E-mail: house@inrawest.com

As Whistler is a very expensive place to live, it is highly recommended that you visit their website before applying to learn more about the community, the job fair and how to increase your chances of having a great season.



Picture Source: www.threebestsnowskiresorts.com

Revelstoke Mountain Resort

Revelstoke Mountain Resort has a Seasonal Application form together with job postings on their employment section on their website at: www.revelstokemountainresort.com.

You can email your resume together with a cover letter and the Seasonal Application form to employment@revelstokemountainresort.com.



Picture Source: www.revelstokemountainresort.com

Website Resources

www.sunpeaksresort.com

Information on Sun Peaks Resort (Kamloops). You can apply for jobs online.

www.whistlerblackcomb.com

Information on Whistler/Blackcomb Resort. You can also apply for jobs online.

www.panoramaresort.com

Job posting and resort information for Panorama Resort near Invermere, BC.

www.banfflakelouise.com

Banff and Lake Louise Tourism website.

www.bigwhite.com

Resort information about Big White Resort, outside of Kelowna, BC.

www.skisilverstar.com

Resort information about Silver Star Resort, outside of Vernon, BC.

www.apexresort.com

Resort information about Apex Resort, outside of Penticton, BC.

www.skikimberley.com

Resort information about Kimberley Alpine Resort, outside of Kimberley, BC.

www.seasonal-jobs.com

Resort job postings for North America and Europe.

www.ifyouski.com/jobs

Main page for ski resort jobs.

www.revelstokemountainresort.com

New Revelstoke Mountain Resort. Check in the “Employment” section for possible job opportunities.

Ski Resorts in Western Canada

This employer listing has been created based on website information and should be considered as a starting point for your work search.

Apex Ski Resort

Penticton, BC
Tel: 250-292-8222
Toll Free: 1-877-777-2739
Fax: 250-292-8100
Website: www.apexresort.com

Big White Ski Resort

Kelowna, BC
Tel: 250-765-3101
Tel: 250-491-6122
E-mail: hr@bigwhite.com
Website: www.bigwhite.com

Fernie Alpine Resort

Fernie, BC
Tel: 250-292-8222
Fax: 250-423-6644
E-mail: employment@skifernie.com
Website: www.skifernie.com

Cypress Mountain

Vancouver, BC
Tel: 604-926-5612
Fax: 604-926-9441
E-mail: jobs@cypressmountain.com
Website: www.cypressmountain.com

Grouse Mountain

Vancouver, BC
Tel: 604-984-0661
Fax: 604-984-6360
E-mail: hr@grousemountain.com
Website: www.grousemountain.com

Harper Mountain

2042 Valleyview Drive
Kamloops, BC V2C 4C5
Tel: 250-828-0608
Email: info@harpermountain.com
Website: www.harpermountain.com

Kicking Horse Mountain Resort

PO Box 839
Golden, BC V0A 1H0
Tel: 250-439-5425
Fax: 250-439-5401
Website: www.kickinghorseresort.com
Email: employment@kickinghorseresort.com

Kimberley Alpine Resort

Kimberly, BC
Tel: 250-427-4881
Fax: 250-427-3927
E-mail: employment@skikimberly.com
Website: www.skikimberley.com

Lake Louise

Lake Louise, AB
Tel: 403-522-3555 (ext. 2130)
Fax: 403-522-2095
E-mail: jobs@skilouise.com
Website: www.skilouise.com

Manning Park Resort

Chilliwack, BC
Phone: 250-840-8822 (ext.1306)
Fax: 250-840-8848
Website: www.manningpark.com
E-mail: humanresources@manningpark.com

Mount Seymour

North Vancouver, BC V7G 1L3
Tel: 604-986-2261
Fax: 604-986-2267
Email: hr@mountseymour.com
Website: www.mountseymour.com

Mount Washington Resort

Vancouver Island
Tel: 1-888-231-1499
E-mail: jobs@mountwashington.ca
Website: www.mtwashington.ca

Nakiska Resort Ltd.

Calgary, AB
Tel: 403-591-7777
Fax: 403-591-7780
E-mail: hr@skinakiska.com
Website: www.skinakiska.com

Panorama Mountain Village

Panorama, BC V0A 1T0
Tel: 250-342-6941
Email:
information@panoramaresort.com
Website: www.panoramaresort.com

Silver Star

Vernon, BC
Tel: 250-558-6073
Fax: 250-542-1236
E-mail: hr@skisilverstar.com
Website: www.skisilverstar.com

Sun Peaks Resort

Sun Peaks, BC
Tel: 250-578-7222
Toll Free: 1-800-807-3257
Fax: 250-578-7223
E-mail: employment@sunpeaksresort.com
Website: www.sunpeaksresort.com

Sunshine Village

Banff, BC
Tel: 403-762-6546
Fax: 403-762-6513
E-mail: jobs@skibanff.com
Website: www.skibanff.com

Red Mountain

Rossland, BC
Tel: 250-362-7384
Toll Free: 1-800-663-0105
Fax: 250-362-5833
E-mail: jobs@redresort.com
Website: www.ski-red.com

Whistler Blackcomb Resort

Whistler, BC
Tel: 604-938-7557
Toll Free: 1-800-766-0449
E-mail:
employeeexperience@intra-west.com
Website: www.whistlerblackcomb.com

Whitewater Ski Resort

Nelson, BC
Tel: 250-354-4944
Toll Free: 1-800-666-9420
Fax: 250-354-4988
Website: www.skiwhitewater.com